



Rabet User Guide

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Rabet

About Rabet

Rabet platform enables you to view, test and utilize the API's of many major services in various sectors.

Rabet provides the direct electronic subscription through the platform, and then link it with your system to improve your business performance and have full digital services.



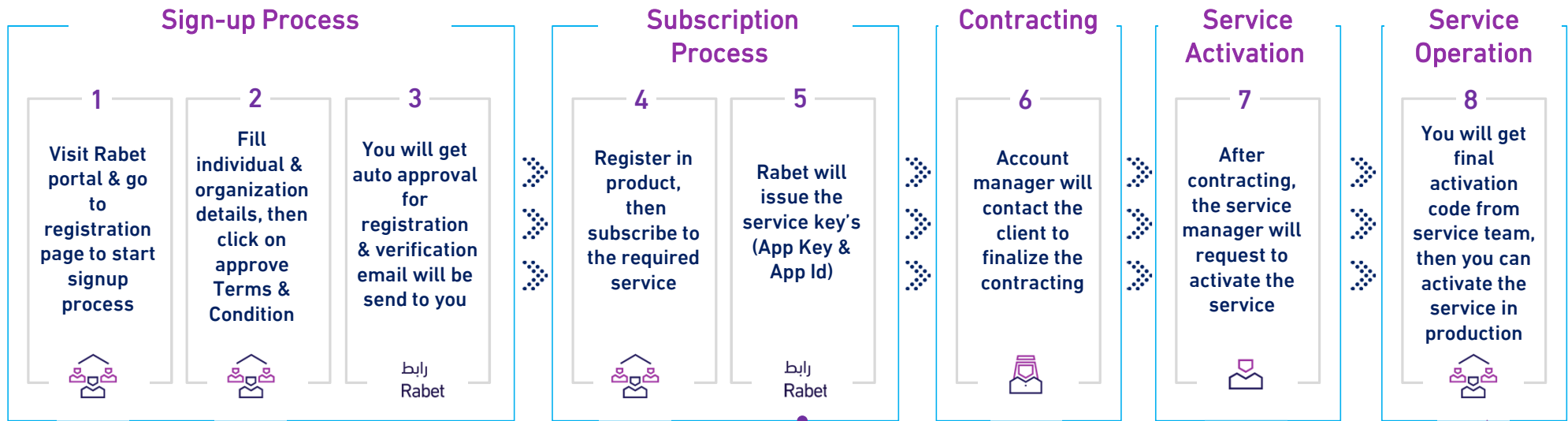
Rabet Clients

Rabet Registrants must be an authorized person in a commercial entity with a valid commercial record number, the client must provide all required information about the company otherwise the registration will be rejected.

Rabet is a developer portal designed to be utilized by developers so the main user should be a technical person with experience in API's utilization standards.

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Rabet Customer Journey



The service will be activated directly if the service does not require contracting or activation code



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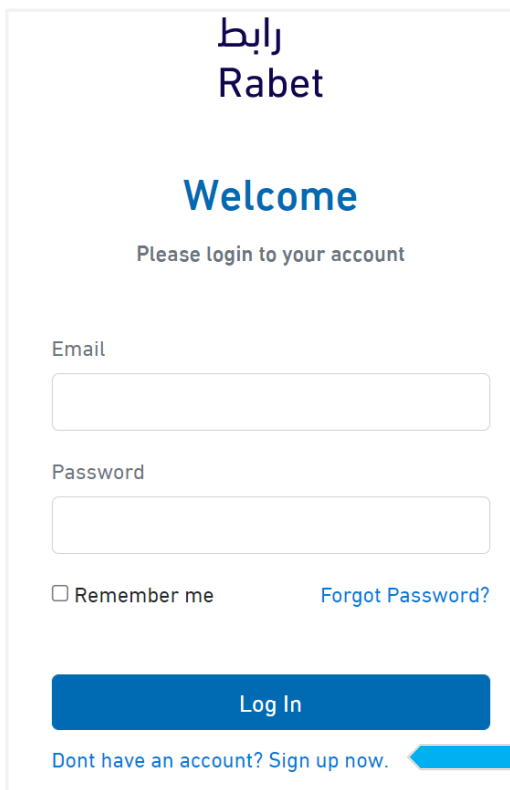
Rabet Registration Process

1

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Rabet Registration Process

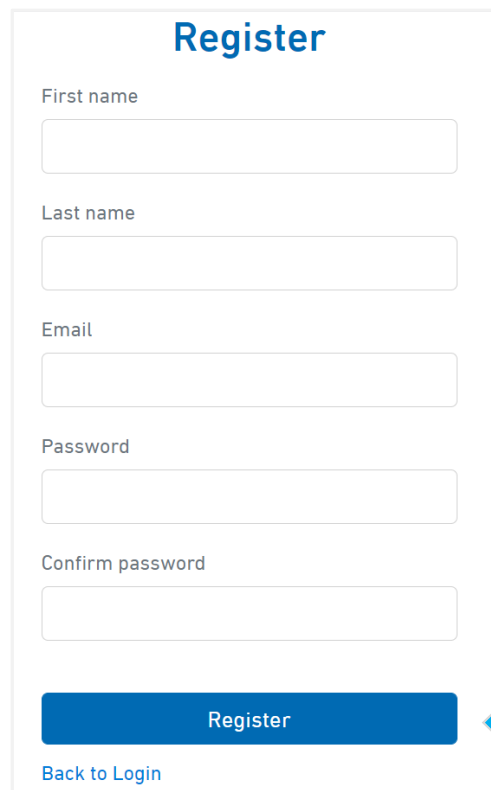
1 Open Rabet sign-up page



The screenshot shows the Rabet login page. At the top, it displays the Rabet logo in Arabic (رابط) and English (Rabet). Below the logo, the word "Welcome" is written in a large blue font, followed by the instruction "Please login to your account". There are two input fields: "Email" and "Password". Below the "Email" field, there is a checkbox labeled "Remember me" and a link "Forgot Password?". At the bottom, there is a blue "Log In" button and a link "Dont have an account? Sign up now.".

Click on Signup

2 Fill user credential data



The screenshot shows the Rabet registration page. At the top, the word "Register" is written in a large blue font. Below it, there are four input fields: "First name", "Last name", "Email", and "Password". Below the "Password" field, there is a "Confirm password" field. At the bottom, there is a blue "Register" button and a link "Back to Login".

Fill data and click on register


Rabet Registration Process

3 Link with google authenticator

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You need to set up Mobile Authenticator to activate your account.

1. Install one of the following applications on your mobile
 - o FreeOTP
 - o Google Authenticator
2. Open the application and scan the barcode




Unable to scan?

3. Enter the one-time code provided by the application and click Submit to finish the setup

Submit

Install google authenticator in your mobile and scan this code

Enter the OTP code coming from google authenticator



4 You will receive a verification email

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You need to verify your email address to activate your account.

An email with instructions to verify your email address has been sent to you.

Haven't received a verification code in your email? [Click here](#) to re-send the email.

5 Activate your account by clicking in the link sent to you

Verify email

 rabetops@elm.sa <rabetops@elm.sa> 

1/12/2022 3:15 PM

To: alforayyan@hotmail.com

Someone has created a Rabet account with this email address. If this was you, click the link below to verify your email address

[Link to e-mail address verification](#)

This link will expire within 5 minutes.

If you didn't create this account, just ignore this message.

Rabet Registration Process

The link in step 5 will move you to below page

6

Fill your individual & organization data

اشترك جديد - New Signup

Home Page | اشترك جديد - New Signup

Basic Information

This information is required to create an account and subscribe in order to login again.

User First Name *

User Last Name *

User Email *

User Mobile Number *

Username *

National Id/Iqama *

Individual data

Organization Information

This refers to the organization as per the commercial register (CR).

Organization Name En *

Organization Name Ar *

Organization Number *

Industry Type *

CR Number

Organization Address in Arabic *

Organization data

Organization Address in Arabic *

Organization Address in English

Organization VAT Number *

Terms and Conditions

By agreeing on the Terms and Conditions of Rabet.

I agree on the [Terms and Conditions](#) of Rabet.

Signup after filling all data accurately

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Rabet Login Process

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Rabet Login Process

1

Open Rabet registration page

2

Use Google Authenticator code

Enter the OTP code coming from google authenticator in box

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Rabet API's Subscription Process

3


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Rabet API's Subscription Process

1 Select your target service

Services List


Search...



Hafelat

An e-tracking platform that enables regulators to control and monitor bus transport activities in order to enhance the operations quality and safety.


[More Information](#)



Fingerprint

Finger Print is a service to verify if the person's fingerprint is correct or not by giving the finger index and the Person Id (national id, iqama number or border

[More Information](#)



Monitor

Monitor is an e-platform that aims to link the organizations working in the land transport field with the organizational entities. This enables the Public

[More Information](#)

Click to view the product details

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Rabet API's Subscription Process

2 Register in the product

The screenshot shows the 'Fingerprint' service page. At the top right, there is a 'خدمة البصمة' (Fingerprint Service) icon. Below it, the title 'Fingerprint' is followed by a description: 'Fingerprint is a service to verify if the person's fingerprint is correct or not by giving the finger index and the Person Id (national id, iqama number or border number) with the fingerprint image'. A blue button labeled 'Register in Fingerprint' is positioned at the bottom right of this section. Below this is the 'Fingerprint API' section, which also includes a description and a 'Details' tab. A blue arrow points from the 'Register in Fingerprint' button to a callout box.

Click here to register in this product

3 Subscribe to your API

The screenshot shows the 'Fingerprint API' details page. It features a 'Fingerprint' section at the top with a description and a 'Finger Print API' section below it. The 'Finger Print API' section has tabs for 'Details', 'Pricing', and 'Integration Guide'. Under the 'Details' tab, there is a 'Features' section with two bullet points: 'Achieving the highest level of authentication (biometric authentication through the fingerprints of the individual)' and 'Fraud elimination, monitoring wanted convicts and criminals, and other national security related matters'. A blue button labeled 'Subscribe to Finger Print API' is located at the bottom right. Two blue arrows point from callout boxes to the 'Details' tab and the 'Subscribe to Finger Print API' button.

You can explore service details and view integration guide

Click to subscribe

Rabet API's Subscription Process

4 Provide your application name & purpose of use

New Application

Plan Fingerprint API

Name *

Please enter the application name will use this API

Description *

Please enter the application description & functionality

Account Manager *

After filling above info, click on create application

Create Application

5 Get your API credential

خدمة البصمة

saad Status: Pending

Name saad

Description test

Plan Finger Print API

Application ID d9[redacted]

This is the application ID, you should send with each API request.

Application Keys [redacted]

These are application keys used to authenticate requests.

Create new key

Rabet will issue App ID & App Key and status will be pending

6 Final Activation

After contracting, client will receive final activation of the API service from the product operation team along with product Key

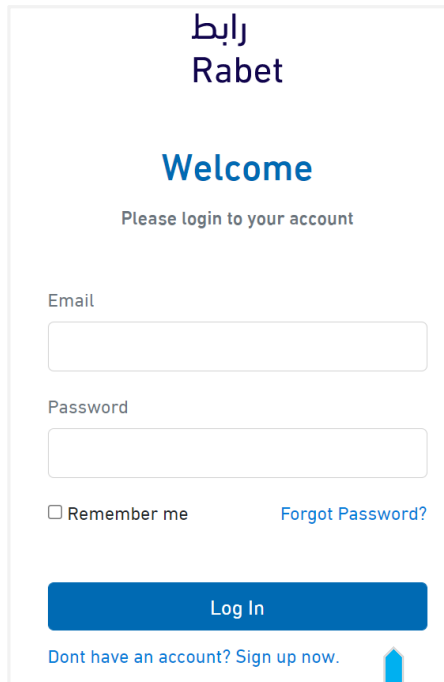
Retrieve Password Process

4

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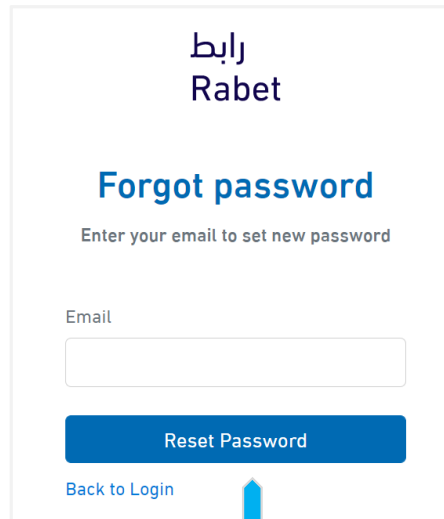
Retrieve Password Process

1 Click on Forgot password



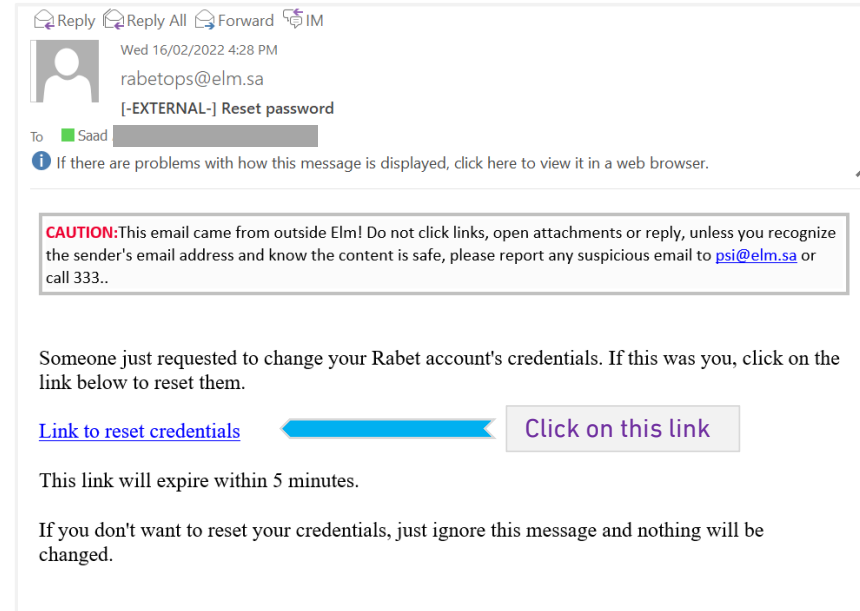
The image shows the Rabet login page. At the top, it says 'رابط Rabet' and 'Welcome'. Below that, it says 'Please login to your account'. There are two input fields: 'Email' and 'Password'. Below the password field, there is a checkbox for 'Remember me' and a link for 'Forgot Password?'. At the bottom, there is a blue 'Log In' button and a link that says 'Dont have an account? Sign up now.' A blue arrow points to the 'Forgot Password?' link.

2 Enter your email address & click reset password



The image shows the Rabet 'Forgot password' screen. It says 'رابط Rabet' and 'Forgot password'. Below that, it says 'Enter your email to set new password'. There is an 'Email' input field. Below the input field, there is a blue 'Reset Password' button and a link for 'Back to Login'. A blue arrow points to the 'Reset Password' button.

3 You will receive below (Reset Password) email



The image shows a screenshot of an email from Rabet. The email header includes 'Reply', 'Reply All', 'Forward', and 'IM' icons. The sender is 'rabetops@elm.sa' and the subject is '[-EXTERNAL-] Reset password'. The email body contains a caution message: 'CAUTION: This email came from outside Elm! Do not click links, open attachments or reply, unless you recognize the sender's email address and know the content is safe, please report any suspicious email to psi@elm.sa or call 333..'. Below the caution message, it says 'Someone just requested to change your Rabet account's credentials. If this was you, click on the link below to reset them.' There is a blue arrow pointing to a link that says 'Link to reset credentials' and a button that says 'Click on this link'. Below the button, it says 'This link will expire within 5 minutes.' At the bottom, it says 'If you don't want to reset your credentials, just ignore this message and nothing will be changed.'

Retrieve Password Process


4 Link with authenticator

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You need to set up Mobile Authenticator to activate your account.

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 - o FreeOTP
 - o Google Authenticator
2. Open the application and scan the barcode

Install google authenticator in your mobile and scan this code



Unable to scan?

3. Enter the one-time code provided by the application and click Submit to finish the setup

Submit

Authenticator

- Azure AD
salforayyan@elm.sa
- rabet
alforayyan@hotmail.com

004 862 ¹⁵

Enter the OTP code coming from google authenticator

5 Enter your new password

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You need to change your password.

New Password

Confirm password

Submit

6 Notification confirming password is reset

You must have google authenticator and enter the code to reset your password.

The first step before updating the password or reset password is to configure your google authenticator.

- a. Open google authenticator app on Android or Apple
- b. First time google authenticators need to setup their account/s
- c. Click the “+” button in the authenticator app
- d. Click “Scan a QR code”
- e. Point the phones active camera on the QA code, sample of screen shown below

Frequently Asked Questions

I have a problem with accessing Rabet portal?

- The user IP address must be within Saudi Arabia.

When I try to sign in Rabet Portal , I don't receive the activation code on my phone?

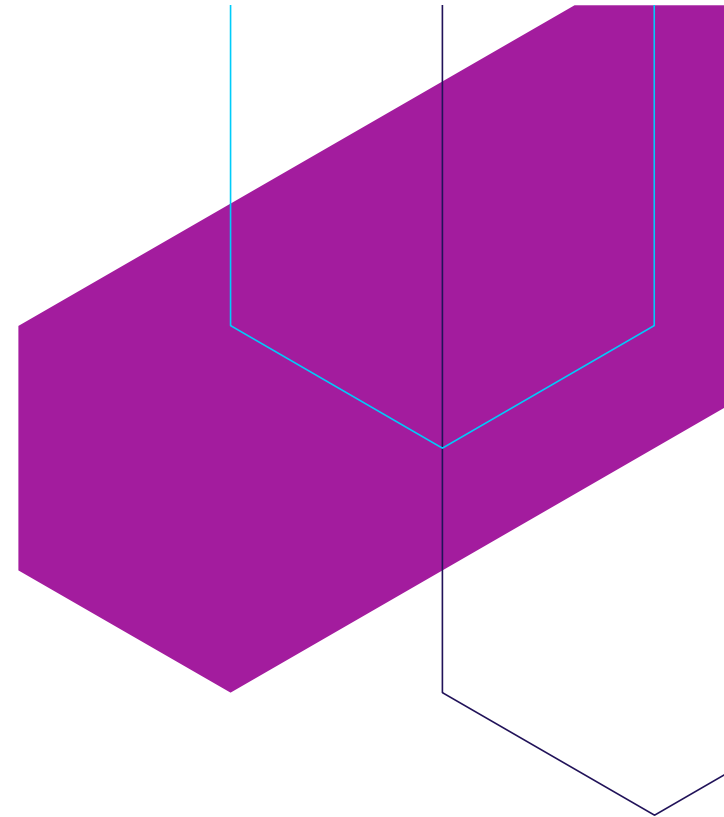
- You must download (Google Authenticator) application on your mobile phone and you will receive the code through the application , not through the email or SMS.

I am trying t register my company in Rabet but I receive error message that the company registered before.

- If your company already registered, the system will not accept to register it again, The main user from your company can invite you and add you as additional user.

I got API Credential after subscription but service is not working

- You should sign the contract, after that the service manager will activate your subscription



Try to hit API service but no response or error message appears

- Make sure your contract is still valid and you didn't reach service limit. Then contact your account manager.
- If the issue from the service it self please Contact us thru email (hd@elm.sa)

Client subscription failure or delay on approve subscription

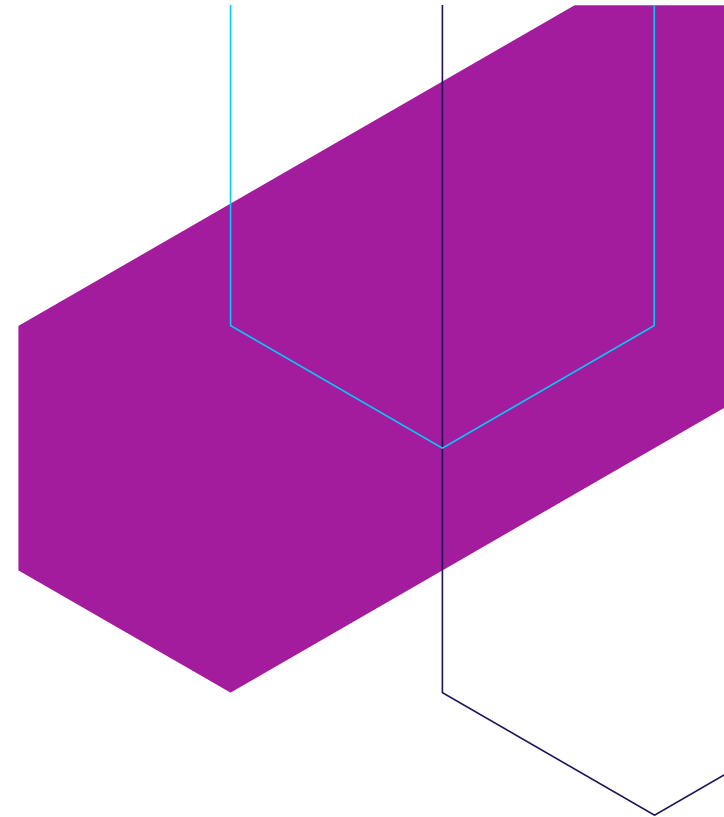
- Contact your Account Manager.
- If you don't have Account Manager Contact us through email (hd@elm.sa)

In sign-up page , I added my Mobile number but didn't receive the OTP SMS

- You will receive OTP SMS on your Mobile number registered in Absher

Other issue

- Contact us through phone (920000356) or email (hd@elm.sa)





www.Rabet.sa

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